# Schedule an
# IT Services Consultation

All faculty have unique technology needs – even in retirement.

Our ITS Liaisons are available to hold one-on-one sessions to ensure a seamless transition and that your critical software can still be available to you wherever possible.

## Contact us

Visit **its.weill.cornell.edu/liaisons** to find your Liaison and their contact information to request a session.

## About Us

The Information Technologies & Services (ITS) department provides comprehensive IT infrastructure and service to support education, research, and clinical care. Please contact us for IT assistance:

**Phone Support**
212-746-4878 (GURU)
*Monday-Friday from 7 am - 8 pm*

**Walk-In Support**
SMARTDesk@1300
1300 York Avenue
*Mon-Fri from 9 am - 6 pm*
*Saturdays from 10 am - 6 pm*
*Sundays from 12 pm - 8 pm*

SMARTDesk@575
575 Lexington Avenue, 3rd Floor
*Mon-Fri from 9 am - 5 pm*

**Online Support**
myhelpdesk.med.cornell.edu
or support@med.cornell.edu
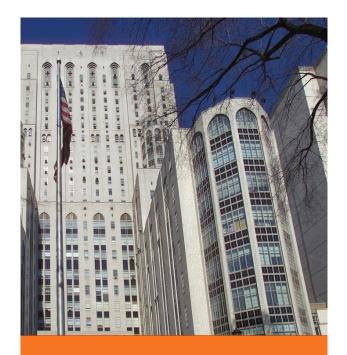*Send tickets & questions 24/7*

**Website**
its.weill.cornell.edu

🐦 @wcmits

▶️ youtube.com/wcmits

## Weill Cornell Medicine
## Information Technologies & Services

# Stay Connected

**A guide to IT services for Emeritus faculty**

**its.weill.cornell.edu**

## Ongoing Technology Access

Emeritus faculty are able to retain a number of WCM technology services when they retire. Please review the list on the right and follow any instructions required to retain your devices or accounts.

If you have any questions, please reach out to your liaison listed at **its.weill.cornell.edu/liaisons**.

## Email

- Emeritus faculty are eligible for a WCM email address on our special "lifelong" email system.

- Contact your ITS Liaison listed at **its.weill.cornell.edu/liaisons** to begin transitioning to your Emeritus account.

## Library Resources

- You will retain access to the Wood Library and its services in support of your lifelong learning.

- To access the Wood Library's electronic resources, visit **library.weill.cornell.edu**.

- To access digitized historic items from the Medical Center Archives, visit **library.weill.cornell.edu/ archives**.

## Devices & Files

- If you have computers, laptops, smartphones, or other devices you expect to retain in retirement, speak to your departmental administrator to ensure ITS device support will continue.

- If you have critical files you'll need in retirement, back up any critical files before you leave, as you may lose access when technology changes.